



We build strength, stability and self-reliance.

March 24, 2020

To All Of Our Valued Future Homeowners,

You and your family are important to us.

As a partner and a future homeowner, I am reaching out today with an open and candid update on Habitat Brant-Norfolk's response to the coronavirus/COVID-19 pandemic and our commitment to the wellbeing of every member of our Habitat Brant-Norfolk family, the stability of our lives - and our community.

We know many of you are concerned about the health and wellbeing of your family and your friends. We are all being impacted. Each and every one of us. Our team is doing all we can to keep people safe in response to this pandemic. We are acting together and responsibly, with diligence and transparency, during this difficult time.

Our doors are temporarily closed to the public. We currently have a few staff working remotely from home and remain available.

- On March 13, we suspended all Volunteer shifts in response to the announcement of the coronavirus/COVID-19 pandemic and our commitment to the wellbeing of our people.
- On March 17, the province of Ontario declared a *State of Emergency* and the Chief Public Health Officer of Canada, Dr. Theresa Tam, continued to call for social distancing and for all Canadians to pull together to flatten the curve.
- On March 17, we made the difficult decision to close our doors temporarily.

Currently, we are working with a reduced team, responding to the many needs of every person in our organization and our extended community. This pandemic affects all of us. Our team and their families as well. With the closing of our doors, we are on pause.

Our Habitat Brant-Norfolk Covid-19 Response Team is meeting daily from our remote locations. We conduct a daily review of updates from our federal and provincial governments and the Public Health Agency of Canada. We are receiving the same information that is currently available to you and seeking details to determine our next steps and communications.



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The focus across the nation and amongst our Habitat for Humanity family is to ensure the protection of our health and safety. Habitat Brant-Norfolk is doing everything we can for our people and our community. Our mission remains the same and we remain steadfast in our commitment to build strength, stability and self-reliance through affordable homeownership.

Please visit our website and our social media pages for other updates or email communications@habitatbn.org if you have questions.

We will reach out to you again when we have more news.

In the meantime, protect yourself, your family and friends by following the guidelines of Canada's Public Health Agency and let's be a little kinder and a little more patient with each other and ourselves, as the days progress.

We remain steadfast in our commitment to build at the earliest opportunity.

When that day comes, we'll be counting on you to be right there with us
- building together side by side!

everyone deserves a safe and decent place to live

With kindest regards and sincerity,

A handwritten signature in black ink, appearing to read "Dan Brooks". The signature is fluid and cursive.

Dan Brooks
CEO

llh/DJB